

## **Policies**

### Check-in

Check-in between 15:00 - 22:00

Late check-in subject to availability (additional charge, please notify reception).

### Check-out

Check-out before 11:00

Late check-out subject to availability (additional charge, please notify reception).

### Transfer Options

24-hour airport shuttle service is available. Fees may apply. Contact the property in advance to make the necessary arrangements.

### Deposit Policies

The policy regarding the deposit is the following: For 1-3 nights the cost of the deposit is 1 night, while from 4 nights and on the cost of the deposit is 30% of the total amount.

### Cancellation Policies

Concerning the cancellation policy, cancellations at least 21 days before arrival will not be charged. Cancellations after this date will be charged with the 30% of the total amount. In case of non-arrival, the customer will be charged with the total amount. In case of a non-refundable rate, there is no refund.

### Children and extra beds

Children are welcome.

Rollaway/extra beds are available for EUR 50.00 per day.

Cribs (infant beds) are available for EUR 20.00 per day.

### Pets

Pets not allowed

### General Policies

- Smoking is not allowed inside the rooms
- Parties and festivities are not allowed
- Guests must be quiet between 15:00 and 18:00
- The car parking space is not guarded.

Property Registry Number – 1247K124K0180500

### Payment types

Mastercard

Visa

Maestro

Enalio Suites accepts these cards and reserves the right to temporarily hold an amount prior to arrival.

## Important information

### Fees

You'll be asked to pay the following charges at the property:

- Tourism fee: EUR 0.50 per accommodation, per night
- Charges can vary, based on length of stay or the room you book, or other changes you wish to make with regards to your reservation, such as adding a bed, or crib, or possible damages.
- Crib (infant bed) fee: EUR 20.00 per day
- Rollaway bed fee: EUR 50.00 per day

The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change.

## You need to know

- Government-issued photo identification is required at check-in.
- Minimum check-in age is 18 years old.
- All children below 18 years must have at least one adult with them per room.
- Special requests are subject to availability upon check-in and may incur additional charges. Special requests cannot be guaranteed.

## Special notice

Cash transactions at this property cannot exceed EUR 500 due to national regulations. For further details, please contact the property using the information in the booking confirmation. This property offers transfers from the airport and train station, as well as to places of interest (surcharges may apply). Guests must contact the property with arrival details 72 hours prior to arrival, using the contact information on the booking confirmation. The property has connecting/adjoining rooms, which are subject to availability and can be requested by contacting the property using the number on the booking confirmation.